

Residential Bill

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Pacific Gas and Electric Company
WE DELIVER ENERGY.™

Energy Statement

1
2
 99 234567890100000362620000036262

Account Number	Bill Date	Amount Due	Due Date	Amount Enclosed
1234567890-1	04/14/2006	\$362.62	05/05/2006	

001:4.90.14462 1 AV 0.238
 JANE SAMPLE
 123 MAIN ST
 SAN JOSE CA 99999-1000

PG&E
 BOX 997300
 SACRAMENTO CA
 95899-7300

201.1205
 Please return this portion with your payment. Thank you.

3 Telephone Assistance

1-800-743-5000
Assistance is available by telephone 24 hours per day, 7 days per week.

4 Local Office Address

111 ALMADEN BLVD
SAN JOSE CA 95113

1 Account Number

1234567890-1

5 Special Account Information

ACCOUNT SUMMARY

Service	Service Dates	Amount
Gas	03/15/2006 – 04/14/2006	\$132.01
Electric	03/15/2006 – 04/14/2006	208.40
Gas PPP Surcharge		4.97
Energy Commission Tax		0.22
Utility Users' Tax		17.02
TOTAL CURRENT CHARGES		\$362.62
Previous Balance		352.00
03/22 Payment – Thank You		352.00-
TOTAL AMOUNT DUE		\$362.62
DUE DATE – 05/05/06		

April 2006

Messages:

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Page 1

- 1 Account Number**
 A new unique numeric customer account identifier. This account number will remain with a customer even if the customer relocates within the PG&E service territory. When you contact us, please provide us with this account number.
- 2 Bill Date**
 The "Bill Date" is the date the bill is processed.
- 3 Telephone Assistance**
 This is our main number, for fast, automated help or to speak to a customer service representative.

- 4 Local Office Address**
The address of the utility office that serves your area.
- 5 Special Account Information**
Notes about your account and any special programs you participate in. (i.e. Automated Payment Service (APS), Balanced Payment Plan (BPP), CARE, or Medical)
- 6 Remittance Address**
Please send payment to this address.
- 7 Service Dates**
The dates used to calculate a bill inclusive of both the "Bill From" and "Bill To" Date.
- 8 Amount**
This is the cost of gas and/or electricity that you used during a billing period.
- 9 Taxes**
 - **ECT** — A tax we collect for the state of California based on the electric use during a billing period. This tax is \$0.0003 per kilo watt hour (kwh).
 - **Public Purpose Program Surcharge** — If you are a gas customer, your bill includes a Gas Public Purpose Program (PPP) Surcharge, which is used to fund state-mandated gas assistance programs for low income customers, energy efficiency programs, and public-interest research and development.
 - **UUT** — A tax we collect for a city or county government. The tax (if any) is a percentage of your energy charges.
- 10 Previous Balance**
The amount of your previous bill that is still unpaid.
- 11 Payment(s)**
The payment amount(s) applied to your account since your last statement, and the dates we applied them.
- 12 Total Amount Due**
The amount that you now owe, after we apply any taxes, adjustments and/or prior payments to your account.
- 13 Due Date**
After this date, your payment would be past due.

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14 **Helpful Phone Numbers**

Customer Services - English 1-800-743-5000

TDVTTY (Speech/Hearing-Impaired) 1-800-652-4712

Service al Cliente en Español (Spanish) 1-800-660-6789

華語客戶服務電話號碼 (Chinese) 1-800-690-9655

Điện Thoại Khách Hàng (Vietnamese) 1-800-296-8438

Smarter Energy Line 1-800-933-9655
(Residential Energy Efficiency Information)

Energy Theft Hotline 1-800-654-6250

To Request A Claim Form 1-800-743-5000

PG&E's website www.pge.com

THIS BILL IS NOW DUE AND PAYABLE

PAYING YOUR BILL

By Mail: Send payment in the enclosed envelope.
In Person: Pay at any PG&E local office or pay station.
Unpaid Bill: May require a deposit as outlined below to reestablish credit and/or result in disconnection of service.
Pay By Phone: 1-866-707-0662. Certain restrictions apply
Online: at www.pge.com

PAST-DUE BILLS

- Residential - The bill is due when you receive it and becomes past due 19 days after the date presented.
- Nonresidential - The bill is due when you receive it and becomes past due 15 days after the date presented.
- Closing bills are considered past due if not paid 15 days after the mailing date for all customers.
- Unable to pay on time? Call to discuss reasonable payment arrangements, special programs and agencies that may be available to assist you.
- You may qualify for reduced rates under PG&E's CARE program. Call PG&E for an application.
- If a residential customer claims an inability to pay and PG&E does not offer reasonable payment arrangements, he/she may contact the CPUC at 1-800-649-7570 or by TDVTTY at 415-703-2032.

DEPOSITS (Per PG&E Rules 6 & 7)

- To establish service, PG&E may require a deposit for residential (twice the average monthly bill) or non-residential (twice the maximum monthly bill)
- A deposit to re-establish credit or to increase an existing deposit may be up to twice the maximum monthly bill for residential accounts and may be up to twice the maximum monthly gas charge and electric charge for non-residential accounts, as determined by PG&E.

RULES AND RATES

The full text of PG&E's rules and rates is available for inspection upon request.
 Optional rates are available to many customers and may lower your PG&E bills. Call PG&E for details.

DISPUTED BILLS

Should you question this bill, please request an explanation from PG&E. If you thereafter believe you have been billed incorrectly, send the bill and a statement supporting your belief that the bill is not correct to:

**California Public Utilities Commission (CPUC)
 Consumer Affairs Branch
 505 Van Ness Avenue
 San Francisco, CA 94102**

To avoid having service turned off if the bill has not been paid, enclose a deposit for the amount of the bill made payable to the CPUC. If you are unable to pay the amount in dispute, you must inform the CPUC of your inability to pay. Your service cannot be discontinued for nonpayment of the disputed bill until the CPUC completes its review. The CPUC will review the basis of the billed amount, communicate the results of its review to the parties and make disbursements of any deposit. The CPUC will not, however, accept deposits when the dispute appears to be over matters that do not directly relate to the accuracy of the bill. Such matters include the quality of a utility's service, general level of rates, pending rate applications and sources of fuel or power.

ELECTRIC INDUSTRY DEFINITIONS

- 1. Trust Transfer Amount (TTA):** The charge repays principal and interest on the bonds used to refinance a portion of costs related to investments in electric generation facilities and purchased power contracts, in order to provide a 10% bill reduction to residential and small commercial customers in the years 1998 to 2002. The TTA does not belong to PG&E. The TTA has been transferred to a separate company. PG&E is collecting the TTA on behalf of this company.
- 2. Distribution:** The charge recovers the cost of distributing electricity over low-voltage lines to your home or business.
- 3. Nuclear Decommissioning:** The non-bypassable charge that collects the funds required for site restoration when PG&E's nuclear power plants are removed from service.
- 4. Public Purpose Programs:** The non-bypassable charge that funds state-mandated assistance programs for low-income customers and energy-efficiency programs.
- 5. Transmission:** The charge that recovers the cost of conveying electricity from power plants over high-voltage lines (including charges for Reliability Services which are the costs of generation required for transmission system reliability).
- 6. DWR Bond Charge:** The charge that recovers the cost of bonds issued to finance a portion of the historic cost of power purchased by California Department of Water Resources (DWR) to serve electric customers. DWR bond revenues are collected on behalf of DWR and do not belong to PG&E.
- 7. Generation Charge:** The charge that recovers the cost of the electric commodity incurred by PG&E and DWR to serve bundled customers.
- 8. Energy Cost Recovery Amount:** These charges are approved by the CPUC and authorized by California Public Utilities Code Section 648 et seq. The purpose of these charges is to pay the principal, interest, and other costs associated with Energy Recovery Bonds (bonds) that were issued by a Special Purpose Entity (SPE). One of these charges is the Dedicated Rate Component (DRC), which is \$0.00545 per kWh. The right to receive DRC revenues has been transferred to the SPE and does not belong to PG&E. This right is called Recovery Property. PG&E collects the DRC on behalf of the SPE, which uses these funds to pay bond principal, interest, and other bond-related costs. The SPE transferred the net bond proceeds to PG&E to purchase Recovery Property from PG&E. PG&E used the proceeds from the sale of Recovery Property to refinance its bankruptcy Regulatory Asset, which was established by the Commission to help finance PG&E's emergence from bankruptcy.
- 9. Competition Transition Charges (CTC):** The cost of purchased power agreements, signed prior to December 20, 1995, in excess of a CPUC approved proxy of the market price of electricity as well as a portion of electric industry restructuring implementation costs as authorized by the CPUC.
- 10. DWR Power:** The portion of the DWR power charges that must be paid by customers that purchase electricity from non-utility suppliers.
- 11. Franchise Fee Surcharge:** This surcharge is for franchise fees for electricity purchased from non-utility suppliers as provided in Schedule E-FFS.

Note: Customers that purchase both electricity and transportation service from PG&E (Bundled Service) pay charges 1 through 9. Customers that purchase electricity from non-utility suppliers pay charges 1 through 6, plus 8 through 11.

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- 14 Customer Service**
 Telephone assistance for matters including service requests, general questions and collections. Customer service is available in English, Spanish, Cantonese, Mandarin, Vietnamese and other languages. For languages not listed above, please call 1-800-743-5000 to be directed to customer service in your language.
- 15 Smarter Energy Line**
 A service of Pacific Gas and Electric Company that provides information on energy efficiency education, loans and product rebates for residential customers.
- 16 Energy Theft Hotline**
 A hotline to which you can report customer use of energy without it being registered on the meter(s), a customer's unauthorized use of someone else's energy service or other meter-tampering or hazardous situations. Information can be reported anonymously.

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JANE SAMPLE
123 MAIN ST
SAN JOSE CA 95099

GAS ACCOUNT DETAIL

Service ID#: 2468024680
Rate Schedule: G1 T Residential Service
Billing Days: 30 days

Serial	Meter #	Prior Meter Read	Current Meter Read	Difference	Multiplier	Usage
7	1212A1	6,442	6,542	100	1.001000	100 Therms

Charges

03/15/2006 - 03/31/2006

Gas Charges						\$66.62
Baseline Quantity			33.60000 Therms			
Baseline Usage			33.60000 Therms @ \$1.16888			
Over Baseline Usage			19.73333 Therms @ \$1.38565			
Net Charges						\$66.62

PG&E's Gas Procurement Cost (Rate Schedule G-CP) is \$0.81410/therm

Taxes

Gas PPP Surcharge (\$0.04968/therm)	2.65
Utility Users' Tax (5.0000%)	3.33

Charges

04/01/2006 - 04/14/2006

Gas Charges						\$65.39
Baseline Quantity			9.80000 Therms			
Baseline Usage			9.80000 Therms @ \$1.21835			
Over Baseline Usage			36.86667 Therms @ \$1.44970			
Net Charges						\$65.39

Taxes

Gas PPP Surcharge (\$0.04968/therm)	2.32
Utility Users' Tax (5.0000%)	3.27

TOTAL CHARGES **\$143.58**

Usage Comparison	Days Billed	Therms Billed	Therms per Day
This Year	30	100	3.3
Last Year	30	100	3.3

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- 9 Taxes**
- **ECT** – A tax we collect for the state of California based on the electric use during a billing period. This tax is \$0.0003 per kilo watt hour (kwh).
 - **Public Purpose Program Surcharge** – If you are a gas customer, your bill includes a Gas Public Purpose Program (PPP) Surcharge, which is used to fund state-mandated gas assistance programs for low income customers, energy efficiency programs, and public-interest research and development.
 - **UUT** – A tax we collect for a city or county government. The tax (if any) is a percentage of your energy charges.
- 17 Service ID #**
A new 10-digit number that uniquely identifies a customer's service (agreement) tied to the customer's account. The service agreement makes use of rates, billing days, metering information, and other factors in order to calculate applicable charges.
- 18 Rate Schedule**
This identifies the type of utility service you receive and the rate schedule used to calculate your bill.
- 19 Meter Reading Serial**
This used to be the first character of the old account number and determines when a meter is read for billing.
- 20 Prior Meter Read and Current Meter Read**
The reading on your meter at the beginning and end of the billing period.
- 21 Difference**
The difference between the prior and current meter reads.
- 22 Multiplier**
A factor that converts the meter read difference to therms. The multiplier corrects for differences in elevation, delivery pressure and the heating content of natural gas.
- 23 Usage**
The amount of gas used in a billing period, in therms.
- 24 Bill Segment Dates**
When the rate changes within a billing period, the calculated charges are separated by the effective date of the rate change.
- 25 Baseline Quantity**
Baseline Quantity is displayed as a separate line item.
- **Baseline Quantity** – The maximum usage that can be billed at the lowest price, for a particular rate schedule. The Baseline Quantity varies by season, climate zone and your heat source.
 - **Baseline Usage** – The amount of gas usage within the Baseline Quantity.
 - **Over Baseline Usage** – The amount of gas used above the Baseline Quantity and billed at the higher price per therm.
- 26 Gas Core Procurement Cost**
The utility's cost to buy natural gas and transport it to its local transportation system. The price usually changes on the fifth business day of each month.
- 27 Total Charges**
The total charges for your gas account including any applicable utility users' tax.
- 28 Usage Comparison Box**
Usage comparison box reflects usage for a single commodity.

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JANE SAMPLE

ELECTRIC ACCOUNT DETAIL

Service ID# : 1357913579 30
 Rate Schedule: E1 TR Residential Service 31
 Billing Days: 30 days 32 33

Serial	Rotating Outage Blk	Meter #	Prior Meter Read	Current Meter Read	Difference	Meter Constant	Usage
Z	10	63L788	61,553	62,553	1,000	1	1,000Kwh

Charges

34 03/15/2006 – 04/14/2006

Electric Charges		\$208.40
Baseline Quantity	306.00000 Kwh	
Baseline Usage	306.00000 Kwh @ \$0.11430	
101-130% of Baseline	91.80000 Kwh @ \$0.12989	
35 131-200% of Baseline	214.20000 Kwh @ \$0.21314	
201-300% of Baseline	306.00000 Kwh @ \$0.29007	
Over 300% of Baseline	82.00000 Kwh @ \$0.33039	
Net Charges		\$208.40

The net charge shown above include the following component(s). Please see definition **36** on Page 2 of the bill.

Generation	\$102.03
Transmission	9.67
Distribution	68.60
Public Purpose Programs	7.04
Nuclear Decommissioning	0.38
Trust Transfer Amount (TTA)	6.84
DWR Bond Charge	4.85
Ongoing CTC	4.61
Energy Cost Recovery Amount	4.38

Taxes

Energy Commission Tax	\$ 0.22
Utility Users' Tax (5.0000%)	10.42

TOTAL CHARGES **\$219.04**

Usage Comparison	Days Billed	Kwh Billed	Kwh per Day
This Year	30	1,000	33.3
Last Year	30	950	31.7

38 Rotating outage blocks are subject to change without advance notice due to operational conditions.

Generation includes charges for the portion of your energy usage provided by the Department of Water Resources (DWR) and is being collected by PG&E as an agent for DWR. DWR is collecting 8.345 cents per kWh from bundled customers for each kWh it provides plus the Cost Responsibility Surcharge from direct access and transitional bundled service customers.

The rates shown above are applicable to bundled service customers. Direct Access and Community Choice Aggregation customers pay only a portion of these rates. Please see the appropriate rate schedule for the applicable charges.

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- 9 Taxes**
- **ECT** – A tax we collect for the state of California based on the electric use during a billing period. This tax is \$0.0003 per kilo watt hour (kwh).
 - **Public Purpose Program Surcharge** – If you are a gas customer, your bill includes a Gas Public Purpose Program (PPP) Surcharge, which is used to fund state-mandated gas assistance programs for low income customers, energy efficiency programs, and public-interest research and development.
 - **UUT** – A tax we collect for a city or county government. The tax (if any) is a percentage of your energy charges.

- 29 Rotating Outage Block**
This is your Rotating Outage Block with sub-block information.

- 30 Prior Meter Read and Current Meter Read**
The reading on your meter at the beginning and end of the billing period.

- 31 Difference**
The difference between the prior and current meter reads.

- 32 Meter Constant**
A factor that converts electric meter read differences to kilo watt hours (kwh).

- 33 Usage**
The amount of electricity used in a billing period, in kwh.

- 34 Baseline Quantity**
Baseline Quantity is displayed as a separate line item.

- **Baseline Quantities** – The maximum usage that can be billed at the lowest price for a particular rate schedule. Baseline Quantity varies by season, climate zone and heat source.
- **Baseline Usage** – The amount of electricity up to the Baseline Quantity.
- **Over Baseline Usage** – The amount of electricity used above the Baseline Quantity, and billed at the higher price per kwh.

- 35 Net Charges**
The cost of your electric service including the 10% rate reduction, energy surcharges, and any applicable discounts.

- 36 Electric Charge Breakdown:**

- **Generation** – For bundled service customers, this charge is established to pay for electricity using generation rates found in each rate schedule. For DA customers, this charge consists of Direct Access Cost Responsibility Surcharge (DA-CRS) as set forth in Schedule EC.
- **Transmission** – The cost of transmitting electricity from power plants, over high-voltage lines and towers, to the distribution system.
- **Distribution** – A charge for the lower-voltage system of power lines, poles, substations and transformers directly connected to homes and businesses.
- **Public Purpose Programs** – Funds efforts considered by law to benefit society, such as low-income ratepayer assistance and energy efficiency.
- **Nuclear Decommissioning** – A fee to restore plant sites to as near their original condition as possible once they are shut down.
- **Trust Transfer Amount (TTA)** – The cost of repaying state-authorized bonds used to refinance - at better terms - a portion of past investments previously included in rates and authorized by the CPUC. This charge applies only to accounts qualified for the 10 % rate reduction.
- **DWR Bond Charge** – This charge recovers the cost of bonds issued to finance a portion of the historic cost of power purchased by California Department of Water Resources (DWR) to serve electric customers. DWR bond revenues are collected on behalf of DWR and do not belong to PG&E. The DWR Bond Charge is imbedded in current rates and it is not a rate increase.
- **Ongoing CTC** – The charge for the cost of electricity that is in excess of the market price, as determined by the CPUC.
- **Energy Cost Recovery Amount** – These charges are approved by the CPUC and authorized by California Public Utilities Code Section 848 et seq. The purpose of these charges is to pay the principal, interest, and other costs associated with Energy Recovery Bonds (Bonds) that were issued by a Special Purpose Entity (SPE). One of these charges is the Dedicated Rate Component (DRC), which is \$0.00393 per kWh. The right to receive DRC revenues has been transferred to the SPE and does not belong to PG&E. This right is called Recovery Property. PG&E collects the DRC on behalf of the SPE, which uses these funds to pay Bond principal, interest, and other Bond-related costs. The SPE transferred the net Bond proceeds to PG&E to purchase Recovery Property from PG&E. PG&E used the proceeds from the sale of Recovery Property to refinance its bankruptcy Regulatory Asset, which was established by the Commission to help finance PG&E's emergence from bankruptcy.

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Total Charges

The total of your electric charges.

38

Rotating Outage Block Message